## **Severity Ratings in Heuristic Evaluation**

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| --- | --- | --- | --- | --- |
| **Error** | **Mateusz** | **Bruno** | **Ruben** | **Median** |
| Wrong district(Internacional and Spain) | 2 | 2 | 2 | 2 |
| Help page is given always in portuguese | 3 | 3 | 3 | 3 |
| Cart doesn’t expire, nothing changes after the 10 minutes | 2 | 2 | 2 | 2 |
| Irrelevant dates (year 2051) | 3 | 2 | 2 | 2 |
| Insurance button disappearing | 4 | 3 | 3 | 3 |
| When choosing district i can’t choose the room  Latest news it always changes to Portuguese  Unsubscribe another email  Difficult to find help button  Price is not the same, because transaction costs  Sorting by date, starts in August  Some parts of the pages are in English, others in Portuguese | 3 | 3 | 2  3  4  3  3  2  3 | 3 |